

NEW Davey Firefighter® Pump Warranty — Up to 5 Years of Protection **Available for purchases from July 1st 2025**

Peace of Mind for the Toughest Jobs

Davey Firefighter® pumps are built to perform when it matters most — and now, they're backed by a comprehensive warranty offering up to 5 years of protection. Whether you're safeguarding property, tackling bushfires, or managing rural water transfer, you can trust that your Davey pump is covered.

Warranty Summary

- **Standard Warranty:** 3 years from date of purchase
- **Extended Warranty:** Up to 5 years total, when serviced between the start of Year 2 and the end of Year 3 by a registered Davey Service Agent with proof of service.
- **Coverage Area:** Wet end of the pump only
- **Engine Warranty:** Covered separately by engine manufacturers- see below

What's Covered

Under normal operating conditions, Davey warrants its Firefighter® pump wet ends against defects in materials and workmanship for:

- 3 Years from the original date of purchase
- 5 Years, when the pump is serviced between the start of Year 2 and the end of Year 3 by a registered Davey Service Agent, and proof of service is retained.

Engine Warranty Details:

- Honda GX engines: 3-year Honda manufacturer warranty
- Honda GP engines: 1-year Honda manufacturer warranty
- Yanmar diesel engines: 1-year Yanmar manufacturer warranty

Eligibility Requirements

To qualify for the standard or extended warranty:

- Purchase must be made through an Authorised Davey Dealer or Reseller
- To receive the extended 5-year coverage, the pump must be:
 - Serviced between Year 2 and Year 3
 - Serviced by a registered Davey Service Agent
 - Accompanied by proof of that service at the time of any future claim

Qualifying Products

The extended warranty applies to petrol and diesel-powered Firefighter® pumps purchased on or after July 1st 2025 with:

- Honda GX series engines
- Yanmar diesel engines

Note: The 5150HD model, fitted with the Honda GP160 engine, is covered by a 12-month warranty only and is excluded from the 5-year warranty program.

All Flood fighters and Bare Shaft models are also excluded from the 5 Year warranty program.

A full list of eligible models can be accessed [here++](#)

Warranty Exclusions

This warranty does not cover:

- Wear and tear from normal use
- Damage caused by:
 - Misuse, neglect, incorrect installation

- Environmental exposure (e.g., lightning, high voltage, saline/sandy water)
- Modifications or unauthorised repairs
- Third-party components or consumables (Davey will assist with accessing third-party warranties)

How to Make a Warranty Claim

To lodge a claim:

1. Gather your documents:

- Proof of purchase from an Authorised Davey Dealer
- Proof of service (for extended warranty) from a registered Davey Service Agent

2. Contact:

- The place of purchase, or
- Davey Customer Service via the contact details below

3. Product return: You may need to return the product at your own expense for assessment. If approved, Davey may:

- Repair the unit
- Replace with a new or refurbished product
- Issue a refund

Important Notes

- Refurbished units or components may be used during service
- Davey is not responsible for data loss during repairs

- Davey is not liable for indirect or consequential loss unless required under local law

Your Rights Under Australian Consumer Law

This warranty is in addition to your rights under the Australian Consumer Law. You are entitled to a refund or replacement for major product failures and to have your product repaired or replaced if it fails to meet acceptable quality standards.

Need Help? Contact Us

Davey Water Products Pty Ltd

1300 232 839

warranty@davey.com.au

www.daveywater.com

6 Lakeview Drive, Scoresby, Victoria 3179, Australia

++Model inclusions

- 5155H - single stage, 163cc Honda GX160 engine, flow rate up to 415 lpm
- 5155HV - single stage, 163cc Honda GX160 engine, flow rates up to 415 lpm, with Viton elastomers
- 5155H3 - single stage, 163cc Honda GX160 engine, flow rates up to 415 lpm, and 3-way outlet
- 5113HE - single stage, 389cc Honda GX390E electric start engine, flow rates up to 880 lpm, and 3-way outlet
- 5165H - single stage, 196cc Honda GX200 engine, flow rates up to 500 lpm
- 5190HE - single stage, 270cc Honda GX270E electric start engine, flow rates up to 800 lpm
- 5165HE - single stage, 196cc Honda GX200 electric start engine, flow rates up to 500 lpm

- 5165HQ - single stage, 196cc Honda GX200 engine, flow rates up to 500 lpm, and 3-way outlet
- 5213HE - twin stage, 389cc Honda GX390E electric start engine, flow rates up to 660 lpm, and 3-way outlet
- 5255H - twin stage, 163cc Honda GX160 engine, flow rates up to 375 lpm
- 5265H - twin stage, 196cc Honda GX200 engine, flow rates up to 400 lpm
- 5265H23W - twin stage, 196cc Honda GX200 engine, flow rates up to 400 lpm, and 3-way outlet
- 5265H3 - twin stage, 196cc Honda GX200 engine, flow rates up to 400 lpm, and 2" 3-way outlet
- 5265HE - twin stage, 196cc Honda GX200 electric start engine, flow rates up to 400 lpm
- 5265HV - twin stage, 196cc Honda GX200 engine, flow rates up to 400 lpm, with Viton elastomers
- 5290HE - twin stage, 270cc Honda GX270 electric start engine, flow rates up to 590 lpm
- 5190HRS2 – Single Stage Remote Start FireFighter Mark II
- 5290HRS2 – Twin Stage Remote Start FireFighter Mark II

List of Diesel Driven:

- 5170YE
- 5210YE/HP
- 5270YE
- 5148YEV

++ Model Exclusions:

- 5150HD - entry level, single stage, 163cc Honda GP160 engine with flow rates up to 415 lpm

- 5150P Single Stage Bare Shaft
- 5250P Twin Stage Bare Shaft
- G8016 – Floodfighter
- G8016E – Floodfighter Electric Start

What Constitutes a service:

To Maintain proper functionality and longevity of your firefighter pump Davey recommends regular flushing of the pump with clean water.

Inspection / replacement of wear rings if performance drops or priming becomes difficult.

Full seal kit replacement between year 2 & 3 years