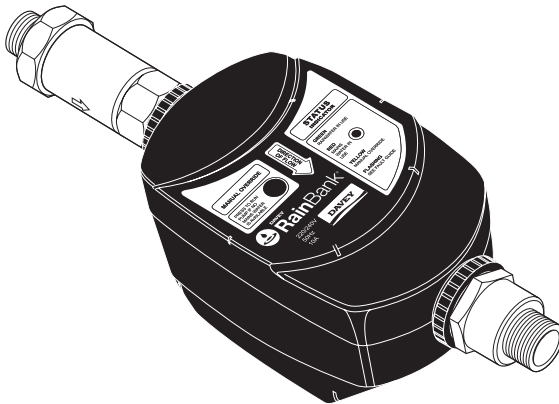


DAVEY



Floatless RainBank (FL) KRB1NF & KRB2NF

Installation and Operating Instructions



For any assistance or after sales service contact your Davey Dealer. For help in locating your closest dealer contact your appropriate **Davey Support Centre** listed on the back of this booklet.

Please pass these instructions on to the operator of this equipment.

DAVEY

Davey commenced in 1934 and today, as Davey Water Products, manufactures and distributes a comprehensive range of products for transfer, conservation, treatment and filtration of water.

Davey has a dominant market share in Australia and exports to more than 50 separate countries, servicing some of the toughest environmental and climatic conditions on the globe.

Davey has maintained its commitment to research and development, resulting in innovative new products servicing specific and emerging market opportunities. Many of these products have received multiple awards for innovation and excellence which have led to our induction into the Manufacturing Hall of Fame in Victoria.

Davey maintains leadership in quality with an environmental focus by holding ISO 9000-2001 accreditation and ISO 14000 environmental standard.

Davey is today a wholly owned subsidiary of GUD, a 'Top 200' Australian public company whose shares are listed on the Australian Stock Exchange.

Now more than ever "Depend on Davey" reflects a business culture of dependable, innovative water solutions when and where you need them, supported by the best service and advice.

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About RainBank – The Easy Way To Save Water

Congratulations on your purchase of a high quality Australian made Davey RainBank automatic water controller. RainBank is patented and has been fitted to thousands of homes.

- RainBank allows you to use water from your rainwater tank for your toilet, washing machine or garden whenever there is water in the tank.
- If the tank water is exhausted RainBank automatically and seamlessly switches you over to mains water.
- RainBank has an in-built “dual check valve” for low hazard back flow prevention.

RainBank can save up to 40% of your home's usage of mains water, which could be up to 100,000 litres of water a year.

Your actual savings depend on your roof catchment area, rainfall and the size of your tank.

RainBank may allow you to claim tank rebates (when installed on existing homes). Check with your local water authority.

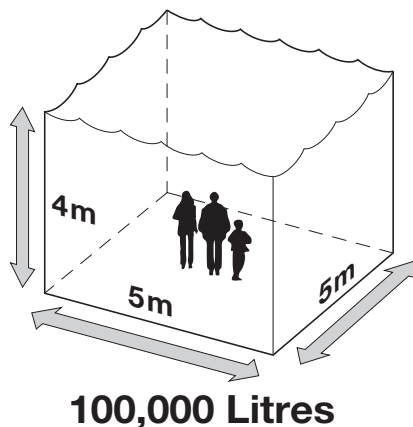
In some areas of Australia, having a RainBank and using rainwater for your toilet and washing machine allows you to claim tank rebates paid by state governments and some councils.

RainBank is energy efficient and cheap to run.

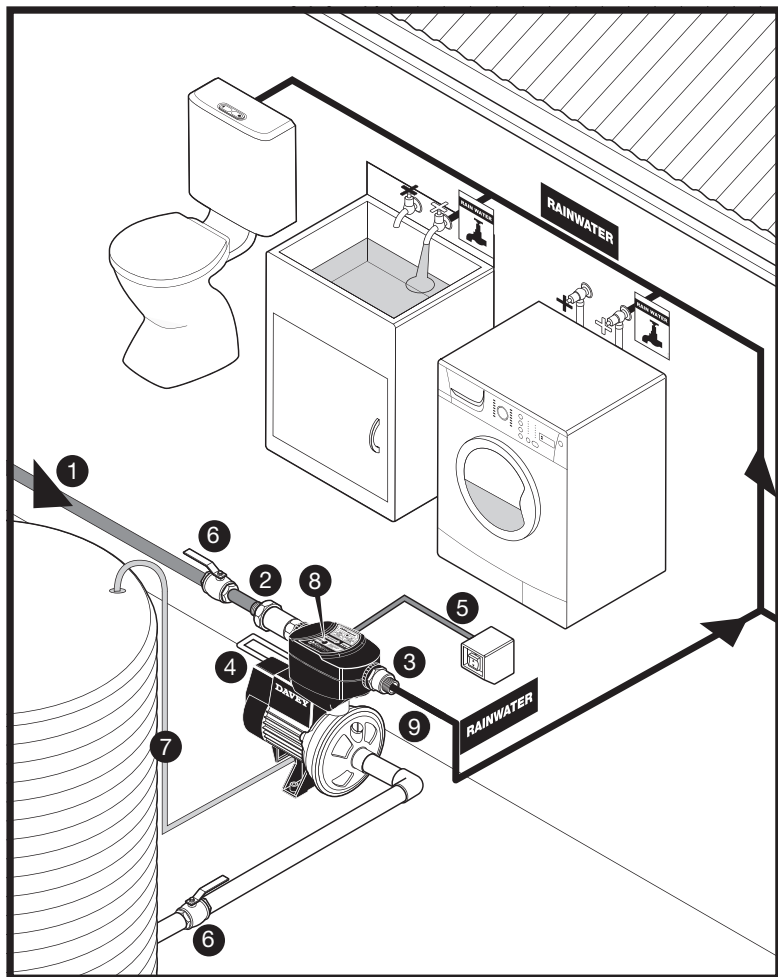
Because RainBank only works when it is needed it uses very little energy.

The daily power used to run a RainBank and pump system supplying two toilets in a three person dwelling is equivalent to:

- A reverse cycle air conditioner for 3 minutes
- A clothes dryer for 3 minutes
- A washing machine for 10 minutes
- A TV or PC for 30 minutes



Quick Reference Installation



- ① Mains water supply 600kPa Maximum
- ② 3/4" BSP Male thread
- ③ 3/4" BSP Male thread
- ④ Pump power lead
- ⑤ RainBank power lead
- ⑥ Stop valve
- ⑦ External float switch (optional)

- ⑧ Manual start button
- ⑨ Rainwater supply via pump
- * **Warning:**
Do not reconnect with mains water supply
- ⚠ **Important:**
All pipework and outlet fittings from RainBank must be labelled to AS/NZS 3500.1

How RainBank Works

1. When there is demand for water from your toilet, washing machine or garden tap, RainBank senses this demand and checks the level of water in the rainwater tank.
Note: demand must be greater than 1.5 litres per minute or mains water will be delivered.
2. If there is rainwater in the tank RainBank switches on the pump. The pressure of the pump is sufficient to overcome the pressure of the mains water inside RainBank and this moves a plunger and allows the rainwater to flow.
Note: mains water pressure is not restricted.
3. When there is no longer a demand for water, RainBank detects that water has ceased to move inside the pipes, switches off the pump and waits for another water demand.
4. If RainBank senses a water demand and detects insufficient water in the rainwater tank it will automatically allow the mains water to flow.
5. If there is a power failure during a demand for water RainBank will automatically supply the mains water as backup.

What are the advantages of RainBank over conventional air-gap systems?

- RainBank is totally hands off and needs no maintenance or adjustment.
- RainBank is easy to install.
- RainBank does not require mains water to be re-pumped and therefore saves energy.
- RainBank is WaterMark approved
 - this means plumbing inspections will be approved & your plumbers insurance should cover installation faults.
- RainBank will provide mains water as backup when:
 - there is no rainwater
 - there is no electricity to run pump
 - the pump has been removed for servicing. Air-gap systems rely on pumps to pressurise all water and do not function without them.

Before You Start



IMPORTANT:

- If you are in doubt about any aspect of your RainBank kit's suitability, check with your Davey Dealer. For help in locating your closest dealer call the appropriate Davey Support Centre listed on the back of this booklet.
- RainBank is designed to handle clean rainwater and mains water. It should not be used to interconnect as part of a bore water, dam water, grey water, stormwater or recycled water system without appropriate additional back flow.
- Make sure the wiring, plumbing and the RainBank unit are protected from access by children and pets.

Other things we recommend to maximise the performance and serviceability of your RainBank.

- Fit a first flush system to the guttering if possible to divert the initial run of water from the roof that may contain dirt and pollutants.
- Fit a strainer to the top of your tank inlet to stop leaves entering the system.
- Use at least 20mm or ¾ inch plumbing to and from RainBank to reduce the effect of pipe friction. Galvanised pipe is not recommended.

Make sure the delivery from RainBank to your home is within the following pipe length limits:

Pipe diameter	Max. pipe length @ 6 lpm flow	Max. pipe length @ 12 lpm flow
15mm	1m	1m
18mm	90m	27m
20mm	235m	135m

For each bend or tee you should reduce the above distances by 0.5m.

- We recommend fitting isolation valves to the rainwater and mains water pipe so that the RainBank can be easily and conveniently removed if required. This avoids wasting rainwater and having to turn off the mains supply if the unit ever has to be removed.
- While RainBank does have an in-built DUAL CHECK back flow prevention valve, some water authorities require an additional external back flow valve to be plumbed into the mains water delivery line. This prevents any possible contamination of mains water by rainwater, particularly if the tank is partially or fully submerged. Check with your local water authority for their plumbing guidelines on rainwater tanks.
- Double check valve assemblies are available from Davey and should be installed if the tank is partially or fully buried.
- Mains water must be limited to below 600kPa.

Notes on Installation

Things you should be aware of:

- Before installing RainBank please read all instructions carefully as failures caused by incorrect installation are not covered under warranty.
- RainBank is designed to handle clean water and should not be used for any other purpose without specific referral to Davey. The use of RainBank to pump flammable, corrosive or other materials of a hazardous nature will damage the system and void the warranty.
- The pumping of abrasive materials will damage the system and void the warranty.
- Water freezing inside the RainBank will damage the unit. Locate your RainBank and pump so that they are not susceptible to freezing.
- Some insects such as small ants find electrical devices attractive for various reasons. If your controller or pump is susceptible to insect infestation you should implement a suitable pest control plan.
- **Limit mains water pressure to 600kPa.**
- All pipe work and fittings should be labelled in accordance with local standards such as Australian Standard AS/NZS 3500.1. This standard requires that all pipework containing rainwater is marked with green 'rainwater' tape or stickers at 1 meter intervals and every outlet that may deliver rainwater is to be permanently signed with 'Rain Water' signage or a green tap marked 'RW'.
- Ensure all wiring, plumbing and the RainBank unit are protected from access by pets and/or children.
- Mains electrical connections and checks must be made by a qualified electrician and comply with applicable local standards. The 5 volt optional float lead connections need not be carried out by a qualified electrician, but should be done in compliance with applicable standards.
- In accordance with AS/NZS 60335.2.41 we are obliged to inform you that this controller and any pump controlled by it is not to be used by children or infirm persons and must not be used as a toy by children.

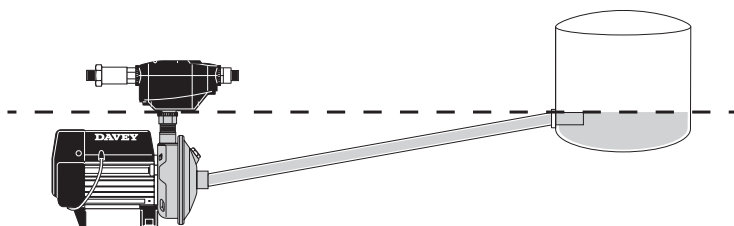
How To Install RainBank



IMPORTANT: Because it involves mains water, RainBank may only be legally installed by a licensed plumber. Ensure mains water pressure is limited to 600kPa.

NOTE: Because the effects of seasonal change etc. can cause the pump and tank to move slightly, it is highly recommended that discharge and/or suction pipe lines be fitted with flexible pipe, such as braided hose, reinforced suction hose or polythene pipe.

Installation Type 1 (preferred option) – page 12

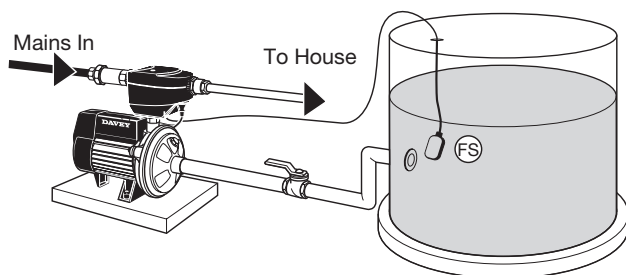


Tank: above ground

Pump: outside tank

External float switch: not applicable

Installation Type 2 (with optional external float - sold separately) – page 13



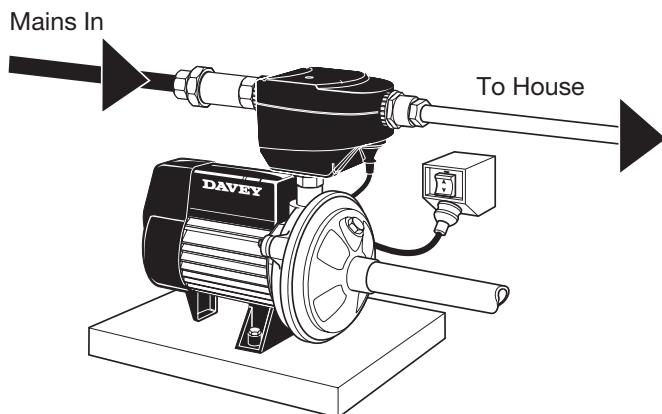
Tank: above ground

Pump: outside tank

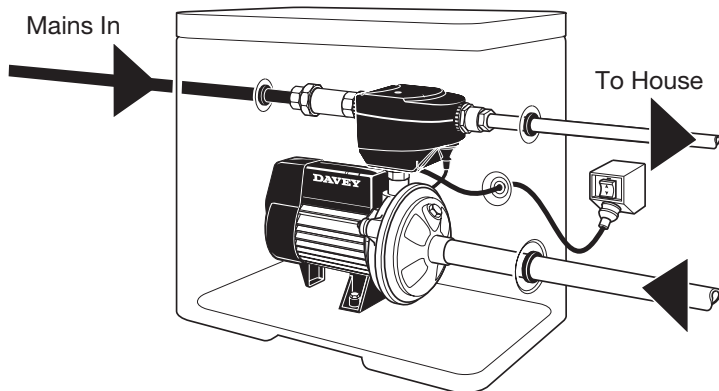
Optional float switch: must be installed inside of tank

Different ways of installing the RainBank unit itself

- Exposed installation against wall (under eaves)



- Encased installation with unit and pump inside cover



Pump Outside Tank Option – Close Up

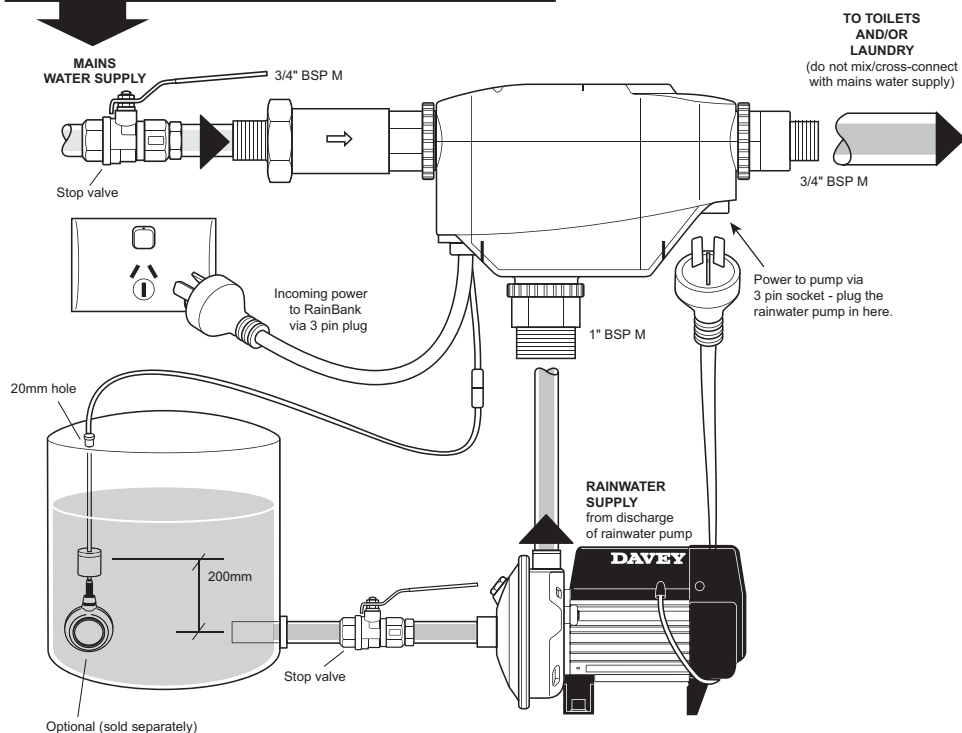


IMPORTANT: All pipework and outlet fittings from RainBank must be labelled to AS/NZS 3500.1. TANK MUST HAVE ISOLATION VALVE FITTED. DO NOT CONNECT WITH CRIMPED FITTINGS.

WHERE MAINS PRESSURE EXCEEDS 600kPa. A PLV* **MUST BE FITTED TO INLET!**

* Pressure Limiting Valve

RainBank **MUST BE INSTALLED HORIZONTALLY AS ILLUSTRATED.**



WARNING: DO NOT FIT CHECK VALVES BETWEEN RAINBANK, PUMP AND TANK, UNLESS PUMP IS ABOVE MAXIMUM WATER LEVEL OF TANK.

Tools you will need

- Adjustable spanner 2" or 50mm (across flats)
- Second adjustable spanner 2" or 50mm (across flats)

Pump Position

Evaluate the best pump site. The chosen location should be well drained and have a firm base. A concrete slab 600mm x 600mm is ideal.

Note: A powerpoint must be available within reach of the 3 metre power lead.



Installation Inside Buildings: To cater for possible plumbing leaks or damage to the RainBank system components, the installation must include an enclosure that will capture any water spraying from the plumbing or RainBank system and direct it into a properly constructed drain tray.



Note: When installing a RainBank and/or associated pump system inside a building, allowance for possible high pressure leakage **MUST** be made.



Note: In order to carry out routine maintenance the RainBank **MUST** be easily accessible to the end user or home owner.

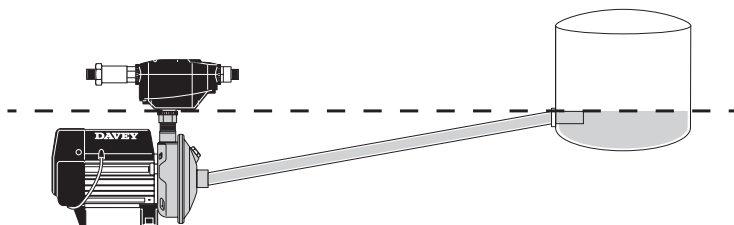


IMPORTANT: Do not use long mains power extension leads as they cause substantial voltage drop, poor performance and can lead to motor overload.

Tank Outlet

This level should be at least 100mm above the base of the tank to avoid sludge being drawn into the pump.

Installation Type 1 (preferred option)



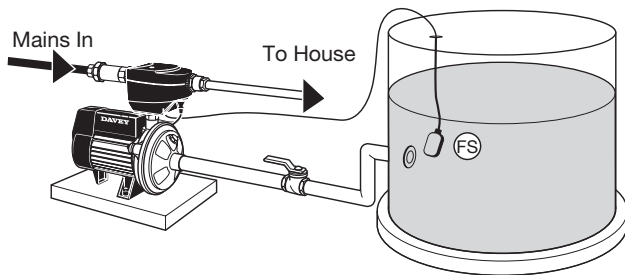
Tank: above ground

Pump: outside tank

External float switch: not applicable

For RainBank installation refer page 14.

Installation Type 2 (with optional external float - sold separately)



Tank: above ground

Pump: outside tank

Optional float switch: must be installed inside of tank

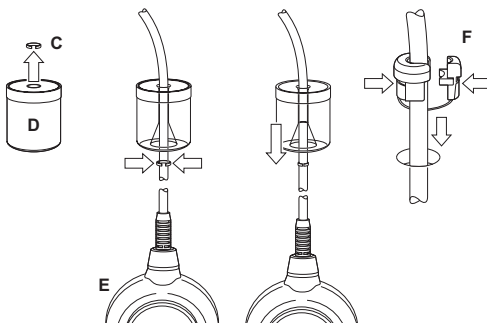
Check that the float switch lead (9m long) will reach the RainBank.

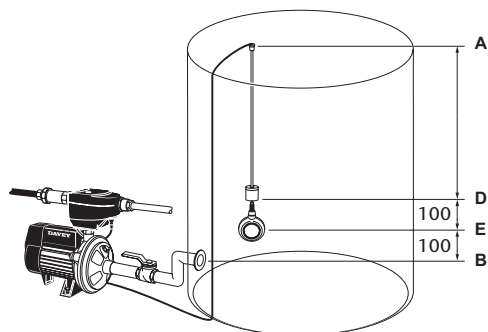
For greater distances between your rainwater tank and pump, a 10m float switch extension lead (Davey Part No. 14186) will need to be added. Up to 4 float switch extension leads can be added between the pump and the rainwater float switch lead. It is recommended that the float switch extension lead/s are in a protective conduit.

Top Entry Float Switch

NOTE: THE VERTICAL POSITION OF THE FLOAT SWITCH IN RELATION TO THE PUMP WATER INLET IS CRITICAL

1. Measure the distance from the top of the tank (A) to the highest point of the tank outlet to the pump (B).
2. Mark on the float switch cable a length equal to A-B minus 200 millimeters or distance (B) to (D).
3. Drill a hole in the top of the tank large enough to suit a cable grommet or strain relief grommet (F) - not supplied.
4. Snap off retainer clip (C) from top of weight (D).
5. Position retainer clip 100mm from float ball (E).
6. Slide weight (E) over retaining clip and firmly snap into position.
7. Lower weight into tank and feed top of cable through hole drilled in Step 3.
8. Fasten with cable grommet to previously measured length (A) to (B).





Connecting RainBank

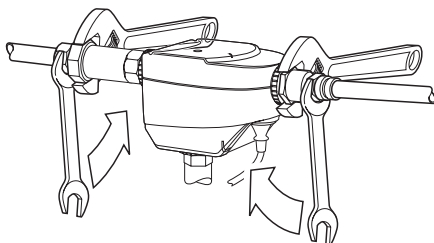
Check Pipe Work

Make sure the final assembled position of your RainBank will align well with the mains and rainwater pipe.

The pump and RainBank should be assembled so that the mains water supply to the unit and rainwater outlet to toilets and laundry connect easily to the plumbing on the same level.

Connect Pump to RainBank

1. Screw rotary coupling into outlet of pump (teflon tape not required).



Connect Pipes

Connect the RainBank to the mains water and delivery pipe plumbing.



IMPORTANT:

- To allow easy connection it is strongly recommended that you have flexible copper pipes that allow some movement so that they can line up exactly with the mains water and rainwater outlet. These pipes must be 3/4 inch in diameter.
- It is highly recommended that an isolation valve be fitted to where the mains water enters RainBank and between the pump and the rainwater tank. This facilitates easy removal of the unit if required without turning off the household water or losing stored rainwater.
- Do not use thread sealing compounds, hemp or pipe glue. Do not use crimped fittings.
- All RainBank plumbing fittings feature rotating unions that require bracing.
- If your access to the bottom of the RainBank unit is difficult you may have to connect the 5 volt connection from the float switch before the plumbing is connected.

Connect all leads

1. Connect the pump power lead to the three-pin socket underneath RainBank.



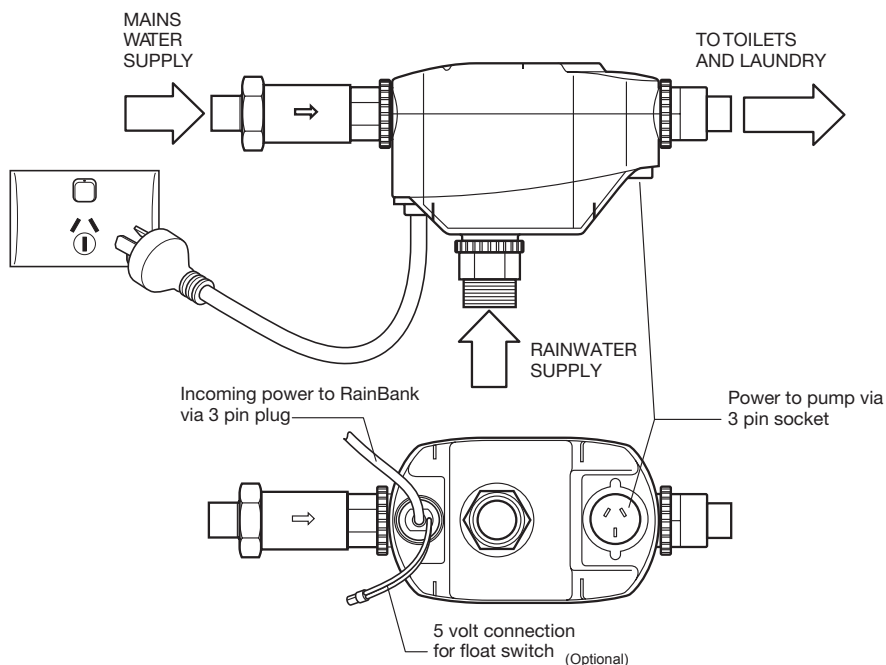
IMPORTANT: This must connect to the RainBank controller not the power point. If the pump is connected to the power point the pump will run constantly, shortening the life of the pump and potentially running the pump dry.

2. Connect the three-pin power plug from the RainBank to your power point.
3. If applicable connect the 5 volt lead from the float switch to its flying lead; in the underside of the unit.

To protect against electrical surges and lightening strike damaging RainBank or its pump we strongly recommend the use of a suitable surge protection device and residual current devices.



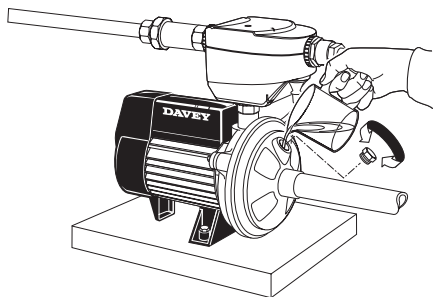
IMPORTANT: Under AS/NZS 3500.1 collecting/storing rainwater in a partially buried tank is considered a medium level hazard. Even though RainBank has a built-in dual check back flow valve, you may be required to fit additional backflow protection valves to satisfy this requirement – check with your local council as to their guidelines on rainwater tank installation and backflow prevention.



Priming Pumps

Above ground tank and pump outside tank

1. Remove the priming plug on the top of the pump and fill the casing and suction line with water then refit plug. If there is an isolation valve fitted on the delivery pipe from the rainwater tank (as recommended) this needs to be opened.

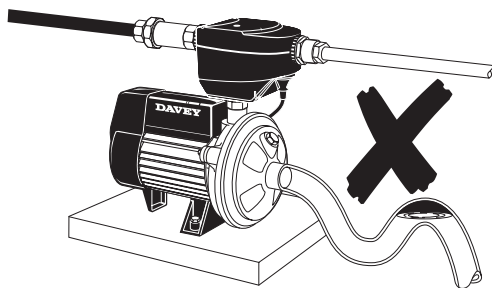


If there is an air lock i.e. the pipe and pump casing is not fully filled with water, the pump may not draw water. If this is the case you should repeat the priming procedure. If the pump still does not draw properly this may be a fault in the way the delivery pipe is installed.

2. Hold down 'manual override' button on the RainBank to operate pump to clear trapped air. Make sure an outlet (tap) is open so that air and water can be dispelled. Make sure the mains water is turned off until the pump is fully primed.



IMPORTANT: Leaky joins can also cause a loss of prime.



Testing

Test the operation of the RainBank.

1. With the mains connected and the rainwater tank empty turn on one of the taps in the laundry that feed the washing machine or flush the toilet. Mains water should flow normally. The pump should **not** turn on. The '**status**' light should glow '**red**' to indicate that mains water is being used. When this is completed turn off tap.
2. Fill the rainwater tank with sufficient water to cover the outlet of the tank or float switch (if installed).
3. Check that the pump is correctly primed and there are no air locks that will interfere with its operation as per the Davey instructions. This is essential for the proper operation of the unit. See the instructions on how to do this for all types of Davey pump in the Priming section on page 16.
4. Turn on a tap or flush a toilet in the rainwater system. The pump should run and deliver rainwater. Allow to run for several minutes to clear air from pipes. The '**status**' light will now glow '**green**'.
5. Check for leaks around RainBank, the pump, pipework and fittings.

Maintaining RainBank

RainBank does not need maintenance but there are things you can do to ensure its most reliable operation.

- Fit a “first flush” system that ensures the first run of dirty rainwater does not go into the tank.
- Clean your gutters and first flush devices regularly.
- Remove branches that over hang your roof.
- Have a strainer fitted to your rainwater tank inlet and regularly check this for leaves and twigs, etc.
- You should also check for debris in the bottom of your tank a few times a year and clean this out if necessary. A first flush system will greatly reduce the need for this action.

NB: As with all pumps, regular servicing is recommended to ensure the pump operates effectively.



IMPORTANT MAINTENANCE PRECAUTIONS

- Davey pump motors are fitted with an automatic thermal overload switch that stops the motor if the motor gets too hot to avoid damaging it.

This automatically re-starts the motor when the temperature within the pump has dropped to a safe level. Constant tripping of this switch indicates a problem e.g. Low voltage at pump, etc.

- This automatic thermal overload switch can start the pump without warning. Always disconnect the controller and/or pump motor from the electrical supply before maintenance or repairs.
- Care should also be taken when servicing or disassembling pump to avoid injury from hot pressurised water. Unplug the pump, relieve the pressure by opening a tap on the discharge side of the pump and allow any hot water to cool before attempting to dismantle.
- Do not use petroleum based fluids or solvents (e.g. oils, kerosene, turpentine, thinners, etc on the plastic or seal components).
- Do not use hydrocarbon based or propelled sprays around the electrical components of the controller.
- During servicing use only approved non petrochemical based o-ring and gasket lubrication. If unsure consult your Davey dealer for advice.

Trouble Shooting RainBank

SYMPTOM: Pump will not switch OFF

- 1. Pump not plugged in.**
Plug lead from pump into base of RainBank as per installation instructions on pg 15.
- 2. Water is still being used.**
Check all taps, toilets and appliances connected to RainBank system to ensure they are turned off.
- 3. Water is leaking on discharge side of RainBank system.**
Check for leaks and repair.
- 4. Rock or debris caught inside RainBank.**
Call your plumber to fit a Y strainer - RainBank will need to be returned to Davey.

SYMPTOM: Pump will not switch ON

- 1. Pump plugged directly into power outlet.**
Plug pump into base of RainBank and RainBank into power supply. See pg 15.
- 2. No power supply to pump.**
Contact electrician and have power restored.
- 3. System installed incorrectly.**
Review instructions. Optional float switch can be installed to overcome installation faults. Refer installation option 2, pg 13.
- 4. Float switch not connected to RainBank.**
Plug float lead into base of RainBank. The connection lead is located next to the power lead coming from the RainBank. To confirm the connection is correct, depress 'manual override' button, pump will start.
- 5. No water in tank.**
Check water level in tank.
- 6. Mains water supply not connected to RainBank.**
RainBank system must have a pressurised water supply connected to inlet. Press 'manual override' button to simulate mains water flowing.
- 7. Mains supply to RainBank turned off.**
Turn on mains water supply. Press 'manual override' button to simulate mains water flowing. Pump will start if rain water is available.
- 8. Pump is faulty.**
To confirm if the fault is within the pump, plug the pump directly into power point and check to see if it starts. If the pump starts plug the pump back into the RainBank and continue fault finding. If the pump does not start contact your supplier for further advice.
- 9. Lead from float switch to pump broken or damaged.**
Replace float and lead assembly.

10. Float switch defective.

Contact your supplier for further advice.

11. Mains water flow is too low.

Ensure flow at most distant outlet is above 5 litres per minute.

OTHER SYMPTOMS

Mains water is still in use when pump is running.

Possible cause - pump needs to be primed. Stop pump and remove priming plug from front top of pump (right above water inlet) and allow all air to escape from pump. Replace the priming plug when water dribbles out of hole (see pg 16).

Mains water is still in use when pump is running.

Possible cause - debris is caught inside RainBank preventing plunger mechanism from sealing completely. Contact your plumber to fit a 'Y' strainer to system between tank and RainBank.

Mains water is still in use when pump is running.

Possible cause - pump impeller blocked. Have pump serviced. Fit first flush devices and 'Y' strainer to pipework.

Mains water not passing through RainBank.

Possible cause - RainBank installed backwards. Install RainBank according to installation & operating instructions. Arrow on top of RainBank indicates direction of flow.

Mains water not passing through RainBank.

Possible cause - debris is blocking inlet to RainBank. Remove RainBank and clean inlet. Check all filters are clean.

Mains water pressure and flow too low.

Possible cause - there is a check valve or PRV installed between RainBank and tank. Remove check valve or PRV from plumbing. Check all filters in plumbing are clean.

Pump hums.

Possible cause - pump is jammed or seized. Have pump serviced.

Water leaking from connection between pump and RainBank.

Possible cause - installer has failed to fit connection kit correctly. Remove RainBank and re-install connection kit.

Mains water filling up tank.

Possible cause - debris caught inside RainBank. Install first flush devices and 'Y' strainer.

Red light flashing.

If the red light flashes at start up this indicates that the float-less mode has been overridden with a float switch. The float-less RainBank will direct the pump to automatically retry in 24 hours.

Green light flashing.

Boot-up sequence only if float is plugged in.

Pump takes 10 seconds to start.

This is anti-cycling software that allows 1 start every 10 seconds.

WARNINGS

- Before installing your RainBank controller, please read all instructions carefully as failures caused by incorrect installation or operation are not covered by the guarantee. Your RainBank controller is designed to handle clean water. The system should not be used for any other purpose without specific referral to Davey. The use of the system to pump flammable, corrosive and other materials of a hazardous nature is specifically excluded.
- **WARNING:** Water freezing inside the RainBank will damage the unit. Locate your RainBank and pump so that they are not susceptible to freezing.
- RainBank must be installed and serviced by a licensed plumber.
- Check with your local water authority on water restrictions when your rainwater tank is connected to mains water.
- Do not enter a empty rainwater tank - they may contain hazardous gases.
- Secure all openings to the rainwater tank to ensure it will not permit access to children.



Installation Inside Buildings: To cater for possible plumbing leaks or damage to the RainBank system components, the installation must include an enclosure that will capture any water spraying from the plumbing or RainBank system and direct it into a properly constructed drain tray.



Note: When installing a RainBank and/or associated pump system inside a building, allowance for possible high pressure leakage **MUST** be made.



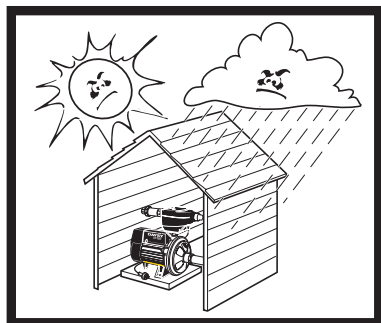
Note: In order to carry out routine maintenance the RainBank **MUST** be easily accessible to the end user or home owner.



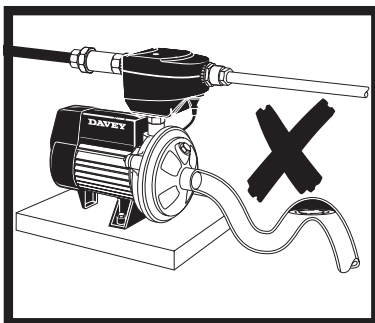
Note: If the supply cord is damaged, it must be replaced by manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

Plumbers Tips

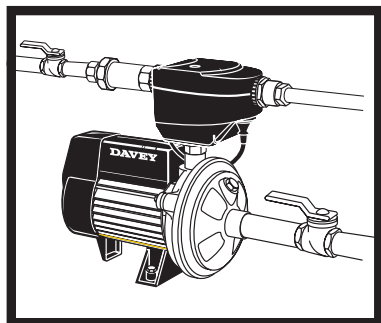
1. Install pump on a level, solid, well drained site (this will reduce noise and pipe stress).
2. Fit first flush devices to all down pipes to ensure clean water inside the tank (dirty tank water can stain toilets and clothes).
3. Clear swarf from all pipes and holes drilled into the tank (swarf can block valves, RainBank and toilet valves).
4. Fit a stop valve on mains water line before RainBank (makes servicing easier).
5. Fit a stop valve between pump and tank outlet (makes servicing easier).
6. Check with local council plumbing teams for backflow requirements.
7. Keep pipe work well braced as vibrations can become noisy.
8. Fill rainwater tank above tank outlet or optional float switch with garden hose to check system.
9. Make sure pump is full of water (primed) before leaving site. Flush all air out of system by running pump with an outlet downstream open.



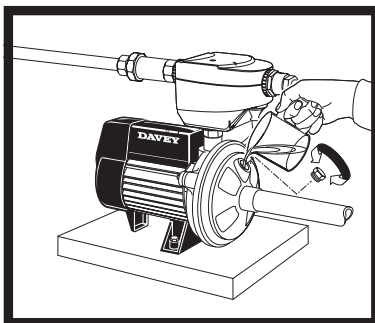
Protect from the weather



Don't create air locks!



Fit isolation valves



Prime pump before switching on

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

Davey Repair or Replacement Guarantee

In the unlikely event in Australia or New Zealand that this Davey product develops any malfunction within warranty periods beginning from the date of original purchase due to faulty materials or manufacture, Davey will at our option repair or replace it for you free of charge, subject to the conditions below.

Davey Guarantee Period	
RainBank Controller - Three Years	Pump - Two Years

Should you experience any difficulties with your Davey product, we suggest in the first instance that you contact the Davey Dealer from which you purchased the Davey product. Alternatively you can phone our Customer Service line on 1300 367 866 in Australia, or 0800 654 333 in New Zealand, or send a written letter to Davey at the address listed below. On receipt of your claim, Davey will seek to resolve your difficulties or, if the product is faulty or defective, advise you on how to have your Davey product repaired, obtain a replacement or a refund.

Your Davey Guarantee naturally does not cover normal wear or tear, replacement of product consumables (i.e. mechanical seals, bearings or capacitors), loss or damage resulting from misuse or negligent handling, improper use for which the product was not designed or advertised, failure to properly follow the provided installation and operating instructions, failure to carry out maintenance, corrosive or abrasive water or other liquid, lightning or high voltage spikes, or unauthorised persons attempting repairs. Where applicable, your Davey product must only be connected to the voltage shown on the nameplate.

Your Davey Guarantee does not cover freight or any other costs incurred in making a claim. Please retain your receipt as proof of purchase; you **MUST** provide evidence of the date of original purchase when claiming under the Davey Guarantee.

Davey shall not be liable for any loss of profits or any consequential, indirect or special loss, damage or injury of any kind whatsoever arising directly or indirectly from Davey products. This limitation does not apply to any liability of Davey for failure to comply with a consumer guarantee applicable to your Davey product under the Australian or New Zealand legislation and does not affect any rights or remedies that may be available to you under the Australian or New Zealand Consumer Legislation.

In Australia, you are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Should your Davey product require repair or service after the guarantee period; contact your nearest Davey Dealer or phone the Davey Support Centre on the number listed below.

For a complete list of Davey Dealers visit our website (davey.com.au) or call:

DAVEY		AUSTRALIA	NEW ZEALAND
Davey Water Products Pty Ltd Member of the GUD Group ABN 18 066 327 517		Customer Service Centre 6 Lakeview Drive, Scoresby, Australia 3179 Ph: 1300 232 839 Fax: 1300 369 119 Email: sales@davey.com.au	Customer Service Centre 7 Rockridge Avenue, Penrose, Auckland 1061 Ph: 0800 654 333 Fax: 0800 654 334 Email: sales@dpw.co.nz
daveywater.com			

* Installation and operating instructions are included with the product when purchased new. They may also be found on our website.